



## Oxygen Concentrator Troubleshooting Guide

Your concentrator is equipped with an alarm system that is activated when there is a mechanical malfunction or a power failure. Here are some tips:

### In case of a power failure

- Stay calm
- Check that the outlet you are using still has power:
  - If yes, turn the unit off
  - Wait 10 seconds
  - Restart your concentrator
- Some models have a circuit breaker (reset button) on the front of the machine. Thunderstorms or strong winds may cause fluctuations in the electric current, activating the circuit breaker. In this case:
  - Turn the unit off
  - Press the reset button
  - Restart your concentrator

### In case of alarm

- Check that the unit is **NOT**:
  - Near a source of heat
  - In a closet or poorly ventilated area
  - On an uneven surface, such as a carpet or cushion, preventing air from circulating properly
- Check that the filters are clean
- Change the bubble humidifier (if using)

### If the alarm is still ringing

- Use the backup oxygen system provided
- **Contact our Emergency Department: 514 332-6387**

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